

Digital Sisters



Digital Sisters - Learner Getting Started Survey (ScoreApp)

In this document, you will find the 'Learner Getting Started Survey' questions for you to translate if needed. Remember, after that, you have to go to the ScoreApp and add your answers there.

Link to the Survey:

<https://survey.goodthingsfoundation.org.au/digitalsistersgettingstarted>

First, go to [Google Translate](#), select the document option and upload this document and select the language required.

Questions:

1. What is your first name?
2. What is your family (last) name?
3. What is your email address? (If you don't have one, you can put a network partner/digital mentor email)
4. What is your postcode?
5. What year were you born in?
6. What is your country of origin?
7. What language do you speak at home?
8. How long have you been in Australia?
9. What type of Australian visa do you hold?
 - Humanitarian
 - Family
 - Skilled
 - Other
 - Australian Citizen
 - Permanent Resident
10. Do you have a Disability?

- Yes - Intellectual/learning
 - Yes - Psychiatric
 - Yes - Sensory/speech
 - Yes - Physical/diverse
 - No, I do not have a disability
 - Prefer not to say
11. What is your employment status?
 - a. Unemployed
 - b. Employed (full time)
 - c. Employed (part time)
 - d. Employed (casually)
 - e. Self-employed or Sole Trader
 - f. Volunteer
 12. Are you a student? (at University, TAFE or Community College)
 13. Which network partner are you receiving support from?

Confidence outcome - pre score

How confident do you feel...

Using a desktop computer or laptop?

How confident do you feel...

Using a tablet?

How confident do you feel...

Using a smartphone?

How confident do you feel...

Using email?

How confident do you feel...

Using social media (such as Facebook or YouTube)?

How confident do you feel...

Using video calling (such as Whatsapp or Zoom)?

How confident do you feel...

Using online search engines (such as Google)?

How confident do you feel...

Streaming music or TV (such as Spotify or ABC iView)?

How confident do you feel...

Buying things online?

How confident do you feel...
Staying safe online?

How confident do you feel...
Doing your banking online?

How confident do you feel...
Accessing government or health services online?

What digital devices do you currently use? (Tick all that apply to you)

- Smartphone
- Computer or laptop
- Tablet or iPad
- I do not use any devices

How do you currently connect to the internet? (Tick all that apply to you)

- Using my mobile phone data Using my home internet (eg through an NBN connection)
- At a place outside my home (eg a library or workplace)
- I don't access the internet at all
- I don't know

What has stopped you getting online and doing more with digital technologies? (Tick all that apply)

- It hasn't been important for me until now
- My partner or family look after that side of things
- I don't feel confident to learn how
- It's too expensive
- I feel worried or scared I'm embarrassed that I don't already know how to do this
- My health or disability has made it hard for me
- English is not my first language so I find the internet hard to use
- I've not had the opportunity to learn until now
- I don't have access to a device or the internet
- I have not had anything stopping me getting online

Increased online safety - pre score

Please rate your understanding of how to manage privacy and personal information online

- 1 - I have no understanding
- 2 -
- 3 - I have some understanding
- 4 -



- 5 - I have a strong understanding

Please rate your understanding of how to avoid online scams or unwanted communication such as spam

- 1 - I have no understanding
- 2 -
- 3 - I have some understanding
- 4 -
- 5 - I have a strong understanding

Increased digital skills - (pre and post questions)

Option 1: a. Please select **one** option below that best describes your current digital skills level

Numerical Scale 1-5 (with prompts)

1. I am a novice - I don't have any digital skills. I have never been online before
2. I am a beginner - I have a few digital skills, but I would like to learn more and still need lots of help.
3. I am an advanced beginner - I have some digital skills, but I would like to learn some more.
4. I am capable - I have most digital skills and I would like to learn a little more.
5. I am experienced - I have all the digital skills I need.

Qualitative skills question:

What would you like to get better at with training or support? (select all that apply)

- Connecting with family, friends and community
- Staying safe online and avoiding scams
- Accessing news and information online
- Accessing MyGov and government services online such as housing or Centrelink
- Finding employment or volunteer services
- Using the internet for hobbies or topics of interest
- Using the internet to manage my health (e.g. finding reliable information, electronic prescriptions, booking appointments or telehealth)
- Accessing entertainment online (e.g. YouTube videos, watching movies and music)
- Using online banking
- Other