Network Capacity Building Grants - April 2018

Be Connected is an Australian government initiative committed to increasing the confidence, skills and online safety of older Australians. Be Connected aims to empower everyone to use the internet and everyday technology to thrive in our digital world.

Good Things Foundation are delighted to be leading the Be Connected Grants program. The Be Connected initiative includes a $20m grant program which began in October 2017 and will finish in June 2020.

Over 1000 organisations have joined the Be Connected network since October 2017 to make change happen through digital for excluded people and communities. Becoming a Network Partner means that you are committed to improving the skills, confidence and online safety of older Australians.

As we prepare to move into Year 2 we are now inviting large scale community organisations to apply for a Network Capacity Building Grant, who:

- have the ability to recruit smaller organisations in their area into the Be Connected network

 or

- who already have an existing network in place over a wider area to target specific audiences (such as Indigenous people).

or

- who are interested in developing and implementing innovative models for digital inclusion practice in their service type/community/state.

Capacity Builders will be ambassadors for Good Things Foundation and the Be Connected Network. They will work with Good Things Foundation supporting the program and acting as a 'critical friend' helping us to strengthen the offer for the Be Connected network and support Network Partners to meet the needs of older digitally excluded Australians. You will also support the development of digital inclusion practice across the country as you work with us to learn about what works in engaging and supporting older Australians to learn digital skills.

For Year 2 of the program (1 July 2018 - 30 June 2019), up to $50,000 will be awarded to 20 organisations. The ultimate aim is for each new Capacity Builder to support up to 500 older Australians per year (250 in outer regional, remote or very remote locations) to access the Be Connected Learner site.

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In return, you will build a connection with a network of other Capacity Builders across the country that are passionate about ensuring that older Australians thrive in a digital world. You can test new approaches, learn what works in other areas, and help to build a community of best practice in digital inclusion.

What do I have to do for the grant?

- The different types of activities that Network Capacity Builders will do are listed below. Please note, not every Capacity Building project will be the same, so not every Capacity Builder project will include each of these activities.

Innovative service delivery

- Develop and use innovative models to deliver digital skills support at a local level that engage and support older Australians to develop their digital literacy skills and confidence.
- Develop innovative models to recruit other community organisations into the Be Connected network.

Recruitment & Network Partner Support

- Identify community organisations to be part of the Be Connected network and promote the network offer (these can be all within the same organisation if there are a number of branches)
- Develop and deliver training (face-to-face and/or virtually) to network partners in the Be Connected network.
- Hold regular webinars/meetings with organisations and delivery partners to share stories, address barriers, learn lessons and celebrate success.
- Offer guidance and mentoring to other Network Partners.

Be an ambassador of the Be Connected network

- Participate in network promotional activities e.g. speaking opportunities at local events and being prepared to talk about the Be Connected network at a local and national level.

Working with Good Things Foundation

- Work closely with Good Things Foundation in an advisory capacity to support the development of the Be Connected program.
- Be prepared to participate in user testing and evaluation processes.

Other requirements include:

A clear delivery plan to strategically identify the work you are going to do, quarterly milestones, and how you are going to adjust the plan based on feedback.

- Completion of a quarterly report on delivery plan progress.
- Completion of surveys or program feedback initiatives.
- Regular review of the learner data that's available on the Be Connected website.
- Provide a forecast budget at the start of the project
- Financial acquittals for the end of the financial year and the end of the project.

How do I apply?
Organisations need to be a part of the Be Connected network to be able to apply for this opportunity. To join the Be Connected Network, complete the online registration form here. Once you have completed the form you will be able to start your application for funding.

If you are already part of the Be Connected network please click here to apply.

Project Timeline

Activity	Date
Launch of online application	Monday 23 April 2018
Deadline for applications	Monday 21 May 2018 by 23:55 AEST
Assessment period	Tuesday 22 May 2018 - Monday 4 June 2018
Communication of results to applicants	Tuesday 5 June 2018
Project start & finish date	1 July 2018 - 30 June 2019

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What can the grant be used for?

The funding can be spent on activity that can be justified as supporting older Australians to gain basic digital skills and confidence. Examples include:

- Co-design or community consultation activities
- Conducting research and development or assessment activities to inform program delivery methods
- Piloting content or learning delivery models
- Travel to deliver program activities
- Staffing costs
- Project management costs
- Equipment and delivery costs

Exclusions:
- Funding cannot be used for capital works (building or construction materials)

Eligibility

Organisations who would like to apply for a Network Capacity Building grant must be a Network Partner within the Be Connected network. If you are not yet a Network Partner, please click here to join. You'll be able to apply for a Network Capacity Building grant as soon as you've completed the 'join the network' form, you don't need to wait for a call from us. We will be in touch within 2-3 weeks to support you with any questions you may have about being a new Partner.

For this funding opportunity you will need to provide an ABN number.

Payments

Payments will be made in 2 equal stages:

- 50% in June 2018 to support with project set up and to start delivery
- 50% in December - this payment is subject to delivery against your project plan

Be Connected Network Partners, log in here to apply.

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Application Form

Please select your organisation from the drop down box - the organisation you select is the organisation you are applying for funding for. In this section you should only be able to see the organisations that are attached to your account.

All eligibility criteria must be met before you can begin your application. For this funding opportunity you do need to provide an ABN number. You can input this, if you've not already done so, in the "your payment details" tab.

Section 1: Conditions of the grant

1:1 Conditions of the grant

Please ensure that you can select yes to all of the qualifying criteria outlined below. If you aren't able to answer yes to all these points, you should not continue with your application.

- We have the potential to engage with organisations and/or communities and encourage them to join the Be Connected network
- We have the potential and are willing to support seniors (aged 50+) to gain digital literacy skills.
- We will undertake police checks/working with vulnerable persons checks for all digital mentors. Please note, if you are successful you won't be able to accept the terms and conditions of the grant until you have current police checks in place.
- Our organisation has public liability insurance. Please note, if you are successful you won't be able to accept the terms and conditions of the grant until you have public liability insurance in place.
- We have fully accessible premises.
- We have an Australian Business Number - if you've not already supplied us with this information, you will need to input your Australian Business Number before you are able to apply.

1.2 You will then be asked to select which contract you would like to apply for from the dropdown menu.

Contract Size	$50,000	$50,000 remote/regional
Number of Older Australians supported to gain digital literacy skills *(measured through the Network Partners connected to the Be Connected Learner site)**	500	250

At this stage we recommend that you click on the save and continue button before moving on.

To check if you qualify to apply for a remote/regional contract, please use the Doctor Connect website here to enter the locations where you will deliver your project. If these locations are categorised in one of the following, you can apply for a specialist contract:

- Outer regional
- Remote
- Very remote

If your locations are categorised as being located in Major Cities or Regional, you do not qualify to apply for a remote/regional contract. However, if you don't feel like you are able to support 500 older Australians but are still interested in applying please get in touch with us so that we can discuss. Our National Partnerships Manager - Cass Strakosch can be contacted on (02) 9051 9292 or cassandra.strakosch@goodthingsfoundation.org

Section 2: The Project

2.1 Which target audience/s aged 50+ are you aiming to support through your capacity building project?

- Aboriginal or Torres Strait Islander people
- Culturally and linguistically diverse individuals
- Individuals based in outer regional, rural and remote areas
- People with chronic/life limiting health conditions
- People with learning disabilities
- People with mental health conditions - mild
- People with mental health conditions - moderate
- People with mental health conditions - severe
- People with sensory impairments
- People with physical disabilities

2.2 Across which States/Territories within Australia will your Capacity Building project be delivered?

- Australian Capital Territory
- New South Wales
- Northern Territory
- Queensland
- South Australia
- Tasmania
- Victoria
- Western Australia

If you will deliver the project across more than one state please select all that apply.

2.3 Please tell us about the project that you'd like to deliver and your proposed delivery model. You may wish to shape your response around the following bullet points:

- What you plan to do (outputs) and what effect this will have (outcomes)
- An overview of how you'll deliver the project, outlining the delivery model
- Who will benefit from your activity
- Why you have chosen to work with a specific target group/community/region
- What is innovative about your project/approach?

Word count limit: 500

2.4 Please tell us about your relevant experience in supporting your target audience

Word count limit: 500

2.5 Please tell us about any stakeholders/partners that you propose to involve in this project. Include in your response:

- Who they are
- Why do you plan to involve them and in what capacity?
- Are these existing partnerships?

- How do you plan to build new stakeholder relationships to support the delivery of your project?

Word count limit: 300

2.6 Please tell us about any challenges you have identified in engaging older Australians with technology and how this project proposes to overcome them.

Word count limit: 250

2.7 We like to learn about outcomes and approaches as we go. How will you share your findings with Good Things Foundation and other members of the Capacity Builder community throughout your project?

Word count limit: 300

2.8 Your project delivery plan: Please outline each of your planned activities, your milestones and your outcomes, by quarter, for the 12 month period of the project.

Word count limit: 750

2.9 Please provide a budget that outlines how you plan to spend the funding.
Headings should include:
- Total project budget
- Confirmed funding (include any pro-bono or in-kind support as well as your own contributions)
- Staffing
- Promotional Materials/Events
- Technology
- Travel
- Project Admin Costs

Word count limit: 500

Review, save and submit

At this stage we recommend that you click on the save and continue button before moving on to submit. Please ensure that you are happy with your application before submitting. Once you have submitted your application, you will be unable to edit it but you will be able to view the content in the "Your applications" tab.

Remember you can contact Cass Strakosch, National Partnerships Manager at any time if you have any questions about the application process. She can be contacted on (02) 9051 9292 or connect@goodthingsfoundation.org and is very happy to help.