# Health My Way Onboarding Webinar

The webinar will begin shortly.

Please introduce yourself in the chat panel with your name, organisation and location.

Please set the chat panel to 'All panellists and attendees'







# Every organisation which has received a Health My Way grant will attend this webinar....

The aim of this webinar is to run through the grant requirements and give grant holders the opportunity to ask any outstanding questions.

#### We will cover:

- Overview of the program
- Grant requirements
- Reporting
- Timelines
- Any Questions

A copy of the slides will be available and we will collate chat panel questions at the end of the webinar series.

### Health My Way program

Health My Way is a Good Things Foundation program supported by the Australian Digital Health Agency.

- 4 million people in Australia have limited digital skills.
- 90% of all Australians have an online summary of their health information on My Health Record.
- 70% of our Network said they were interested in providing digital health literacy support

Supports people over 18 years to improve their digital health literacy.



From pilot to national program

In July 2019 we commenced a 'Digital Health Literacy' pilot project.

- 1. Pilot
  - July 2019 December 2019
  - Regional Victoria and Sydney
  - o Test our models
- 2. Review and revise materials
- 3. National Health My Way Roll Out
  - November 2019 December 2020
  - Review and build on pilot learnings
  - Grow the number of organisations delivering digital health literacy programs



## Through this roll out program 70 Network Partners will be funded...

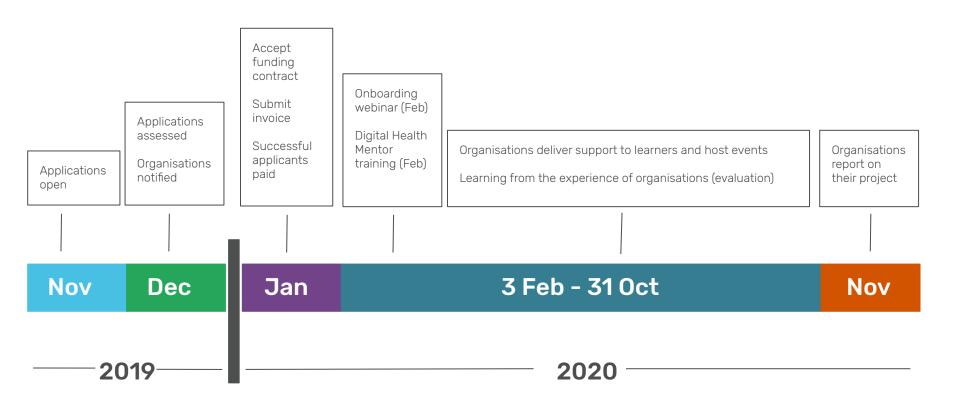
#### Through Health My Way:

- 70 Network Partners deliver digital health literacy programs
- 140 Digital Health Mentors trained
- 2,800 community members directly supported to see the relevance of digital health tools and build their skills and confidence in using them
- 5,600 people engaged in the topic of digital health literacy through 70 community engagement events.

#### Support from Good Things Foundation for participating organisations:

- \$5,000 in funding
- Training and support for your staff/volunteers
- Resources to enable you to engage with your community and deliver digital health literacy support.

### Health My Way project timeline



### **Grant Requirements...**

Metropolitan and inner regional areas	Outer regional, remote & very remote
• \$5000 to train 2 Digital Health Mentors,	• \$5,000 to train 2 Digital Health Mentors,
<ul> <li>engage with 105 people through community engagement events, of which</li> </ul>	<ul> <li>engage 55 people through community engagement events, of which</li> </ul>
55 people are directly supported to learn basic digital health literacy skills in metropolitan areas	25 people are directly supported to learn basic digital health literacy skills in outer regional, rural and remote areas

# Grant Requirements (1) - What do I have to do?

- Engage two Digital Health Mentors who will be required to attend a Good Things Foundation webinar training session
- Attend the Onboarding webinar
- Ensure people without digital skills are supported to use the Be Connected Learning Portal
- Participate in Health My Way evaluation and feedback processes.
  - We will contact you about this, we may ask to speak to your Digital Health Mentors, Learners or other people involved in the program
- Submit a financial acquittal at the end of the project.
  - The template for this will be added to the resources on the website

# Grant Requirements (2) - What do I have to do?

- Hold at least one community engagement event to promote digital health literacy
  - The event(s) must reach **105** people (metropolitan and inner regional areas) or **55** for outer regional and remote areas)
  - Encourage people to talk about how digital can support their health, how to use My Health Record and encourage them to attend free face-to-face support sessions.
  - Record the number of people attending will be recorded on CaptureIT (demonstration later in the presentation), how long the session ran for and a brief description of it
- Provide free face-to-face support sessions through a blended learning approach to 55 people or 25 in outer regional/remote areas
  - Sessions plans and resources provided by Good Things Foundation
  - These sessions are hands-on
  - Record your learners, activity and time spent on CaptureIT expect min of 30mins

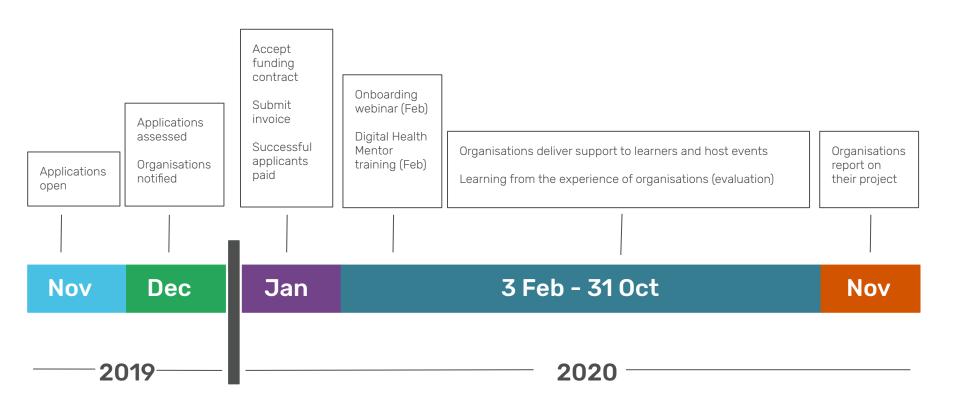
### CaptureIT...

- Instruction sheet will be uploaded onto the resources page
- A screencast will also be on the resources page
- Sign-in Sheet available

#### Tracking Progress...

- Please keep CaptureIT up to date with events held and numbers attending
  - We will be looking at the numbers and monitoring each month
- We will be in contact at the following points:
  - End of April
  - End of June
  - End of August
- If delivery is not on track we may request you submit a revised project plan
- The contract ends at the end of October all delivery to be complete and logged on CaptureIT
- Financial acquittal is due in November 2020
- If you have concerns about your delivery not being on track please contact us

### Health My Way project timeline



### Final Thoughts...

- We are keen to gather anecdotal feedback
  - Let us know if you have a great story about a learner or mentor or how the program has been implemented in your organisation
- If you are experiencing difficulties please talk to us about it
- Let's Talk Webinar My Health Record
  - On Weds Feb 26 at 2pm
  - Thurs Feb 27 at 10am
  - Australian Digital Health Agency will be delivering a webinar
  - Links to book onto this webinar will be sent to you

#### **Questions or Concerns?**

Please contact us:

Network Coordinators should be your first contact - Dur-e-Shawar, Rob, Elise, Zoe

**Email:** 

connect@goodthingsfoundation.org

Phone: (02) 9051 9292





### Thank you

connect@goodthingsfoundation.org

(02) 9051 9292

www.goodthingsfoundation.org

