

Network Capacity Building grants

Be Connected is an Australian government initiative committed to increasing the confidence, skills and online safety of older Australians. Be Connected aims to empower everyone to use the internet and everyday technology to thrive in our digital world.

Good Things Foundation manages the \$20 million Be Connected Grants program and coordinates the Be Connected Network.

Over 1,900 organisations have joined the Be Connected Network since October 2017 to support over 50's in their communities to gain critical digital skills. Becoming a Network Partner means that you are committed to improving the skills, confidence and online safety of older Australians.



We are inviting large scale community organisations to apply for a \$50,000 Capacity Building Grant who are at least one of the following:

- have the ability to support smaller organisations or a network of organisations to deliver the Be Connected program
- who have the capacity to develop and implement innovative models for digital inclusion practice in their service type, community or state
- who are supporting specific digitally excluded people and communities such as people who are unemployed, people with disability or long-term health conditions

Capacity Builders are ambassadors for Good Things Foundation and the Be Connected Network. They work with Good Things Foundation to support the program, helping us to strengthen the Network and support community organisations to meet the needs of older Australians seeking to improve their digital skills.

Capacity Builders support the development of digital inclusion practice across the country, working with us to understand what works in engaging and supporting older Australians in the Be Connected program.

This is the third round of this grant program. \$50,000 (+GST if applicable) will be awarded to select organisations to deliver a 12 month project between 14 January 2019 - 13 January 2020.

The ultimate aim for each Capacity Builder is to support up to 500 older Australians in the 12 month period (250 in outer regional, remote or very remote locations) to register on [the Be Connected Learner site](#) through their project delivery model.

What do I have to do for the grant?

The different types of activities that Capacity Builders may do as part of their project are listed below. Please note, not every Capacity Building project will be the same, so not every Capacity Builder project will include each of these activities.

Innovative service delivery

- Develop and use innovative models to deliver digital skills support at a local level that engage and support older Australians to develop their digital literacy skills and confidence.
- Develop innovative models to support other community organisations in the Be Connected Network.

Network Partner Support

- Identify community organisations to be part of the Be Connected Network and promote the Network offer (these can be all within the same organisation if there are a number of branches).
- Develop and deliver training (face-to-face and/or virtually) to Network Partners in the Be Connected Network.
- Hold regular webinars/meetings with organisations and delivery partners to share stories, address barriers, learn lessons and celebrate success.
- Offer mentoring to other Network Partners.

Be an ambassador of the Be Connected Network

- Participate in Network promotional activities e.g. being prepared to talk about the Be Connected Network at a local and national level.
- Participate in knowledge sharing activities with Good Things Foundation, other Capacity Builders and Network Partners.

Work with Good Things Foundation

- Work closely with Good Things Foundation in an advisory capacity to support the development of the Be Connected program.
- Be prepared to participate in user testing and evaluation processes.

All Capacity Builders

Every Capacity Builder is required to:

- Submit a clear delivery plan to identify the work you are going to do, quarterly milestones, and how you are going to adjust the plan based on feedback.
- Provide an itemised forecast budget at time of application.
- Provide quarterly written reports on progress against delivery plan.
- Complete surveys and/or participate in program feedback initiatives.
- Regularly review learner data that's available on the Be Connected website or provided by Good Things Foundation to monitor progress against target.
- Provide a financial acquittal and project review at the end of the grant term.

Project timeline

| Activity | Date |
|--|--|
| Launch of online application | Monday, 29 October 2018 |
| Deadline for applications | Friday, 23 November 2018 by 17:00 AEST |
| Communication of results to all applicants | Monday, 17 December 2018 |
| Project start date & finish date | 14 January 2019 - 13 January 2020 |
| Payment dates | 14 January 2019 & 15 July 2019 |

Eligibility

Organisations who would like to apply for a Capacity Building grant must be a registered Network Partner within the Be Connected Network. [If you are not a Network Partner, click here to join.](#) For this funding opportunity, you will need to provide an ABN number. You must be able to demonstrate your capacity to deliver the project you are proposing to undertake to be eligible for this grant.

Outer Regional & Remote grant size

To check if you qualify to apply for a remote/outer regional contract, please use [the Doctor Connect website here](#) to enter the locations where you will deliver your project. If these locations are categorised as one of the following, you can apply for a specialist contract:

- Outer regional (RA 3)
- Remote (RA 4)
- Very remote (RA 5)

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If your locations are categorised as being located in Major Cities (RA 1) or Inner Regional (RA 2), you do not qualify to apply for a remote/regional contract. If you feel like you are unable to support 500 older Australians but are still interested in applying, please get in touch with us so that we can discuss your proposed project ahead of your application being submitted.

Use of Funds

What can the grant be used for?

The funding can be spent on activities that support the target number of older Australians to gain basic digital skills and confidence. Examples include:

- Co-design or community consultation activities
- Conducting research and development or assessment activities to inform program delivery methods
- Communications, promotion and marketing expenses
- Piloting content or learning delivery models
- Travel to deliver program activities
- Staffing costs
- Project management costs
- Equipment and delivery costs

Exclusions:

- Funding cannot be used for capital works (building or construction materials)

Payments

Payments will be made in 2 equal stages:

- 50% in January 2019 to support project set up and start delivery
- 50% in July 2019 subject to delivery against your project plan

Application Information

Following are the questions as per the online application form for your reference.

Suggested references for your application:

- [Measuring Australia's Digital Divide: The Australian Digital Inclusion Index 2018 for Telstra](#)
- [Understanding the Digital Behaviours of Older Australians, Office of the eSafety Commissioner 2018](#)
- [Digital Inclusion: Report of Online Behaviours in Australia, for Australia Post 2016](#)
- [Bridging the Digital Divide, National Seniors Australia 2017](#)

Contact

Contact the Good Things Foundation team on (02) 9051 9292 or connect@goodthingsfoundation.org if you have any questions about the application process or grant guidelines

Application form

Please select your organisation from the drop down box - the organisation you select is the organisation you are applying for funding for. In this section you should only be able to see the organisations that are attached to your account.

All eligibility criteria must be met before you can begin your application. For this funding opportunity you need to provide an ABN number. You can add this in the "Your payment details" tab, if you've not already done so.

Section 1: Conditions of the grant

1.1 Conditions of the grant

Please ensure that you can select yes to all of the qualifying criteria outlined below. If you aren't able to answer yes to all these points, you should not continue with your application.

- We have the potential to engage and support organisations and/or communities to deliver the Be Connected program.
- We have the potential and are willing to support seniors (aged 50+) to gain digital literacy skills.
- We will undertake police checks/working with vulnerable persons checks for all digital mentors.
- Our organisation has public liability insurance.
- We will deliver programs in accessible premises.
- We have an Australian Business Number.

1.2 Select the contract you would like to apply for from the dropdown menu.

| Contract Size | \$50,000 | \$50,000 remote/outer regional |
|--|----------|--------------------------------|
| Number of Older Australians supported to gain digital literacy skills (measured by the number of people registered on the Be Connected Learning Portal connected to Network Partners in your project)* | 500 | 250 |

At this stage we recommend that you click on the save and continue button before moving on.

Section 2: The Project

2.1 Which target audience/s aged 50+ are you aiming to support through your Capacity Building project?

Select all that apply.

- Aboriginal or Torres Strait Islander people
- Culturally and linguistically diverse people
- People living in outer regional, rural and remote areas
- People with chronic/life limiting health conditions
- People with mental health conditions - mild
- People with mental health conditions - moderate
- People with mental health conditions - severe
- People with learning disabilities
- People with sensory disabilities
- People with physical disabilities

2.2 In which Australian States/Territories will you deliver the Capacity Building project?

Select all that apply.

- Australian Capital Territory
- New South Wales
- Northern Territory
- Queensland
- South Australia
- Tasmania
- Victoria
- Western Australia

2.3 Provide a brief overview of your organisation, including its mission and history.

Word limit: 200 words

2.4 Briefly describe the project that you'd like to deliver, how it is innovative and your proposed delivery model or approach.

Word limit: 250 words

2.5 Provide evidence of the need for your project, and your organisation's capacity to deliver a digital skills program to individuals, organisations or communities.

Tell us about who will benefit from your project and provide evidence of why they need support to learn digital skills. Tell us about your organisation's capacity to deliver your project.

Word limit: 250 words

2.6 What organisations will you be working with to deliver your project?

Include in your response:

- Who they are
- Why you plan to involve them and in what capacity
- If they are new or existing partnerships

Word limit: 250 words

2.7 How will you incorporate the Be Connected resources, Topic Library and learner registration process into your project?

Word limit: 250 words

2.8 How will you know if your project has been successful?

Describe how you will assess and measure whether your objectives and outcomes have been met.

Word limit: 200 words

2.9 Provide a clear, itemised budget with traceable calculations that outlines how you plan to spend the entire grant amount.

Headings in your budget must include (but are not limited to):

- Staffing (including volunteer expenses)
- Technology
- Travel
- Marketing and communications
- Admin costs
- Total project budget

Word limit: 500 words

2.10 Provide a project plan, outlining your planned activities, outputs and outcomes for each quarter.

For every quarter of the 12 month project, tell us what activities you will undertake and results you expect from them.

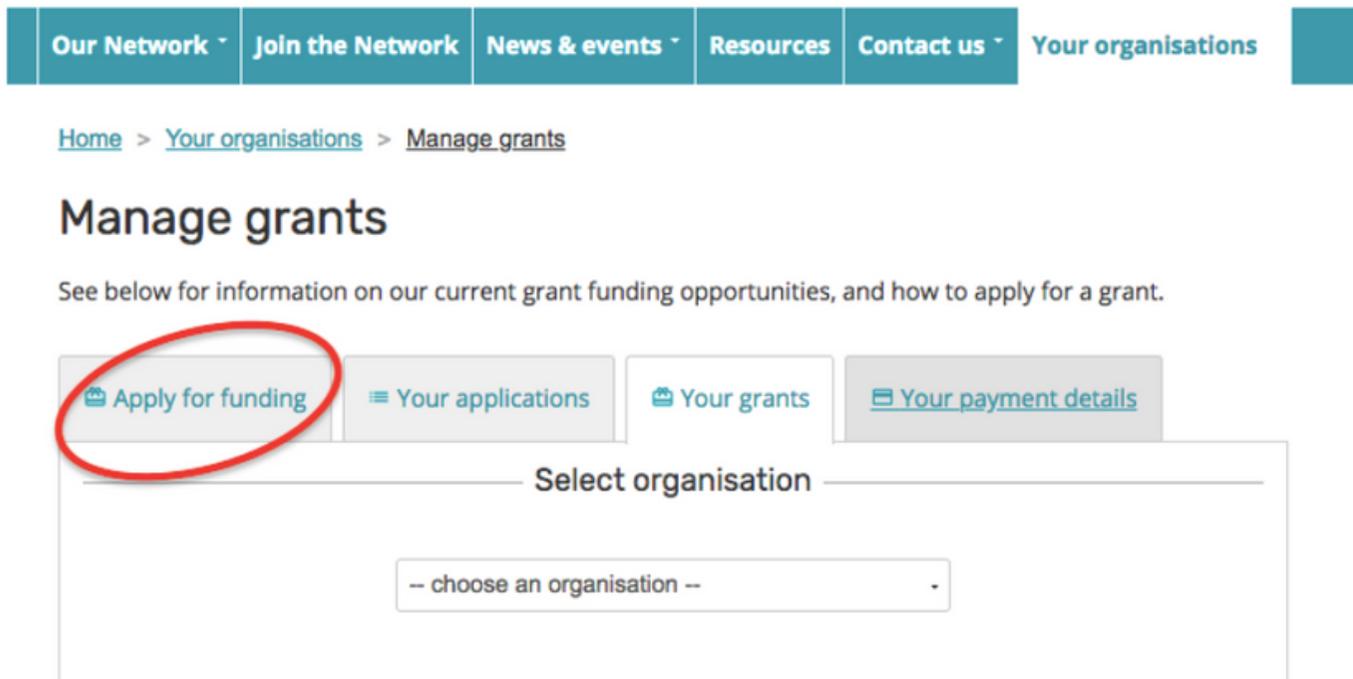
Supporting project plan documents may be emailed to connect@goodthingsfoundation.org.

Word limit: 750 words

Review, save and submit

At this stage we recommend that you click on the 'Save and Continue' button before moving on to submit.

You can keep editing your application until the due date, under the section "Apply for funding". Select the "Capacity Building grant" funding round and your previously saved application will come up and you will be able to edit it.



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Manage grants

See below for information on our current grant funding opportunities, and how to apply for a grant.

[Apply for funding](#) [Your applications](#) [Your grants](#) [Your payment details](#)

Select organisation

-- choose an organisation --

Please ensure that you are happy with your application before submitting. Once you have submitted your application, you will be unable to edit it, but you will be able to view the content in the "Your applications" tab.